# September 11th Families' Association



### Volume 5, Issue 2

### FDNY Memorial Unveiled

On June 10, 2006, hundreds of people gathered at Engine 10/Ladder 10 firehouse to see the FDNY memorial dedication. New York firefighters along with former Mayor Rudolph Guiliani unveiled the 56-foot long, 7,000 pound bronze sculpture to a group of about 500 people.

The six-foot tall sculpture is mounted to the side of Engine 10/Ladder 10, directly across from the World Trade Center site. The meticulous detail etched on the sculpture brings visitors through the horrific day, seen through the eyes of the FDNY firefighters, from when the first plane hit the tower to the rescue and recovery effort. There are 46 threedimensional figures representing the firefighters, although none represent any particular person. Images of fire trucks and firefighters holding shovels ready to start the rescue effort along with the burning towers fill the bronze sculpture.

The list of 343 firefighters lost on 9/11 is displayed on the base on the sculpture by rank, in alphabetical order. Many people have traced their loved one's names onto pieces of paper as keepsakes.

The memorial was a gift from Holland & Knight LLP, a law firm that lost partner Glenn Winuk, a 20-year volunteer firefighter who died at the WTC. Winuk is honored on a plaque placed next to the bronze sculpture. The memorial was designed by the Rambusch Company, a firm based in New Jersey that specializes in metal work.



Tribute exhibit team leaders view the steel beam to be installed in the Tribute WTC Visitor Center.

# Tribute Center Opening September 6, 2006

he walls are up and the stairs are in! Taking a look at the lower level of the Tribute WTC Visitor Center no longer involves taking large steps down a makeshift ladder. With just the stairs and walls installed, the center already has a certain energy buzzing around the soon-to-be galleries.

Within the next few weeks displays for the galleries will be assembled and installed. The galleries will soon be filled with photographs, quotes, objects, videos, mementos and much more, offering a sense of remembrance as we come closer and closer to the opening in September. Knowing visitors will soon be able to learn about the events and people of September 11, 2001, in a way they currently can not by standing at the fence looking into an empty construction site brings hope and encouragement to the center's staff.

The galleries are being assembled by different teams of fabricators, technicians and installers, all working on photographs, displays of objects, audio and visual installations. Many of the larger graphics have already been printed and cases are being constructed. Three original short films have been created and are almost completed.

Items for *Gallery Four: Paying Tribute*, which includes submissions from over 1,200 family members, are currently being assembled. A special team of museum experts is arranging these items that were sent in by family members.

The Tribute WTC Visitor Center ribbon-cutting ceremony is September 6, 2006. Families will receive an invitation to preview the center. For more information about the center and its programs, please visit Tributewtc.org.

## Tour Guides Share Their Experiences

This August marks the one-year anniversary of the Tribute WTC Visitor Center Walking Tour program. Over the last year, the program has been successfully developed, beginning with a few tours each week to several tours a day. A large part of the success must be attributed to the outstanding group of over 100 volunteers who give up some of their "free time" to guide visitors through the events of 9/11 while intertwining their own personal experiences, which is what makes the tours so unique and special. Listed below are some of the tour guides and their stories.



Ann Van Hine

#### Ann Van Hine

Ann joined the volunteer program in February and hopes visitors walk away from the tour with the realization that there are so many pieces to the story of 9/11. "I want visitors to think about the whole story--to think, to question and learn more--not just be spoon-fed by what the TV says," she says.

Ann lost her FDNY firefighter husband, who was killed in the line of duty on 9/11. Being part of the *Volunteer Program......Continued on page 3* 

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FAQs

22 Cortlandt Street, 20th Floor, New York, NY 10007 www.911families.org

## Tribute

# Resource Corner

September 11<sup>th</sup> Assistance Guide www.sept11help.org

#### 9/11 Mental Health and Substance Abuse Program 1-800-LIFENET www.9-11mentalhealth.org

Safe Horizon

September 11<sup>th</sup> Support Hotline 1-866-689-HELP (4357) Free counseling for individuals, couples, families and support groups. Ellen Fader (212) 729-5516

#### Hispanic Children and Families

Vanessa Ramos (212) 206-1090 x348 www.chcfinc.org Case management & mental health support

### Faithful Response

1294 Bellmore Ave. North Bellmore, NY 11710 (516) 679-0080 www.LDRNY.org Free counseling services for individuals, families, children and adolescent. Support Groups.

#### Financial Planning Assoc.

Claude Collins (800) 322-4237 ext. 7138 www.fpanet.org/public Workshops & education

#### TARGET - Center for Trauma Response, Recovery & Preparedness

www.ctrp.org www.ptsdfreedom.org Community and self-support, training and consultation

### The Resiliency Program

Columbia University, Dr. Paula A. Madrid (212) 781-1046 or Pam2109@columbia.edu Counseling for adults & children and support groups. Drama therapy, art therapy with specialization in PTSD. English and Spanish available.

#### WTC Bereavement Support Group Jewish Health & Healing Network 850 Seventh Ave, Suite 1201 New York, NY 10019 (212) 399-2685 or info@jhhrn.org

The World Trade Center Permanency Project (212) 473-0222 jamesb@coac.org Counseling in English, Spanish, French and Creole

### How do I become a volunteer for Tribute?

You can find out more about volunteering by visiting Tributewtc.org and clicking on "Volunteer Program", send an email to: volunteer@tributenyc.org, or call (212) 422-3520.

### Where can I find information about the World Trade Center memorial?

You can find information about the memorial by visiting Buildthememorial.org.

### Where do I find legal assistance?

You can visit Findlaw.com to find legal assistance in your area.

### Where can I obtain information on counseling services?

 ▶ New York Disaster Counseling Coalition (212) 582-8208
nydcc@traumaResponse.org ▶ Faithful Response (516) 679-0080 LDRNY.org

► The Family Center (212) 766-4522 Thefamilycenter.org

 ▶ 9/11 Mental Health & Substance Abuse Program
9-11mentalhealth.org; 1-800-LIFENET

FAQs

### Where can I find scholarship information?

Scholarship information can be found on our Web site, www.911families.org, and clicking on the "Scholarships" tab.

### How can I access previous newsletters?

You can access previous newsletters by visiting 911families.org and clicking on the "News" tab.

# Thank You for Your Support!

With the opening of Tribute less than a few weeks away, we would like to thank all of the families who have contributed to making the Tribute WTC Visitor Center a success. Over 1,200 families have contributed pictures and mementos to the Tribute Gallery in memory of loved ones. We would like to thank you for entrusting us with these precious photos and memories. Every effort has been taken to respectfully catalogue and arrange these precious mementos. If you have not submitted a photo or object, we are collecting for the second installation that will be rotated into Tribute in Spring 2007. Register on our Web site, 911families.org or email info@tributenyc.org with your name, address, phone number and loved one's name with a note requesting to submit a photo for Tribute and we will send you a submission package.

We would also like to recognize our family volunteers participating in Tribute by giving guided walks around the World Trade Center site and telling visitors about their loved ones and experiences.

Tribute is launching its greeter program next month. Greeters will welcome visitors into the Tribute WTC Visitor Center and help guide them through the galleries. If you are interested, email volunteer@tributenyc.org with your contact information and indicate you are interested in participating in the volunteer greeter program.

Thank you to all of the families who have donated to make Tribute a success! Over 1,500 families have donated in support of our efforts to build Tribute and create a place where visitors can connect to the people and events of February 26, 1993 and September 11, 2001.

Through your participation, Tribute is truly a place built together by our families to ensure visitors Never Forget!

## Tribute

#### Volunteer Program.....from page 1

volunteer program is her way of making sure people don't forget the events of 9/11. "As a volunteer, I can tell people-one at a time-and maybe that would make a difference," she says. "When people watched the events of 9/11 on TV, they saw the same images and heard the same things over and over. When they come to the Tribute WTC Visitor Center, they will hear some of the things they have already heard, but because of the personal stories, they experience it from a different angle."



John Henderson "On 9/11, I was at work at NYU and my wife was at her office six blocks south of the WTC," he says. "I rode my bike down to her office, picked her up and walked with her home to Brooklyn."

When John learned of the volunteer program, he felt an obligation to New York City and its people. "When I heard the report on NY1, I turned to my wife and said 'I could do that," he said. "I emailed the Tribute WTC Visitor Center the next day."

John Henderson

John says the tours are different from others because the guides share a common connection. "The volunteers, from all walks of life, all share a connection to this horrible event and are still willing to relive and share their story with strangers," he says. John hopes that people walk away from the tour with a greater understanding of the sacrifices that were made and with a renewed determination that this never be forgotten.

A quote John is fond of by Samuel Johnson reads: "People more often need to be reminded than informed." "That's what we do," he says.

### Joe O'Toole

After a friend suggested he tell his story, Joe was on board with the volunteer program. "My friend at the firehouse said: 'You are a witness to history. You have to tell people what happened at the site," he said.

Joe is a FDNY firefighter who was involved with the recovery operations at the site from January to May of 2002. Joe



Gerry is not only a survivor of 9/11, evacuating the North Tower from the 82nd floor, but is also a survivor of the WTC bombing on February 26, 1993. Gerry, who is a founding member of the World Trade Center Survivors' Network, joined the volunteer program for a variety of reasons. "It's an attempt to pay tribute to the people and events surrounding 9/11and somehow to the people I worked with who were killed," he says. "I also think oral histories are important, and guiding tours seem to play a role in my personal recovery."

Gerry feels speaking from personal experiences provides visitors with the benefit of hearing authentic voices. "The fact that we are discussing this historic event at the place it happened is quite powerful," he adds.



Gerry Bogacz

Having the visitors walk away with a connection to the people of 9/11 is Gerry's goal for each tour. "September 11, 2001 was about human beings--those who lived, those who died, those who helped, those who labored and those who comforted," he says.



Patricia Mazella Trusting her instincts is what got Patricia out of Two World Trade Center alive. "What I emphasize on each tour is to trust your individual instincts," she says.

Patricia Mazella

Last year, Patricia felt the need to

make a connection with others who had experienced this tragedy, so she joined the volunteer program. "The program is not politically affiliated and it comes from the heart," she says. "I felt as if the rest of the world had already forgotten. I also felt it would be a part of living history."

Each tour Patricia has led, she says, has been an amazing experience. "The visitors are emotionally supportive, emotionally engaged and eager to learn," she says. "There are so many storiesheartbreaking, tragic, uplifting-and we are telling them. It gives us strength and courage."

> says describing the recovery effort can be difficult. "It's hard to describe a 110-story structure to people who haven't seen anything higher than five stories in their lives, but I explain the hard work of average people who did extraordinary things," he says.

> Joe says visitors are amazed at the intensity of the tour. "The people that have a tear in their eye--they get it!" he says.

If you would like to volunteer as a tour guide for the Tribute WTC Visitor Center, please email volunteer@tributenyc.org to request an application or call (866) 737-1184. To learn more about the volunteer program, please visit Tributewtc.org. If you would like to volunteer, but are not interested in leading tours, there are other ways you can help. Once the Tribute WTC Visitor Center opens, volunteers will be needed to work as greeters to answer questions and help with the visitors.

Joe O'Toole

### Focus of Gallery Five

Gallery Five: Voices of Promise will illustrate the positive actions and unity that was born out of this tragedy and have continued. The large gallery space on the lower level of the Tribute WTC Visitor Center will show how people came together in a positive way. Visitors will learn of the inspirational experiences of volunteers and others that have worked to sustain awareness of this extraordinary history. The exhibit will strive to inspire people to volunteer in some way in their own communities.

The gallery will consist of four walls, each offering a different theme. Visitors will have the opportunity to view tributes from around the world on one wall. Another wall will focus on teaching and education while a third wall focuses on volunteer efforts from 9/12 to the present time. A large table will sit in the center of the room where visitors can share comments that will be posted on three of the four walls.

### LMDC to Close

The Lower Manhattan Development Corporation, created by the government after September 11, 2001 to lead the planning for the rebuilding of the WTC site, will close in the fall. The LMDC facilitated the design planning process for the World Trade Center site and memorial in addition to working to revitalize Lower Manhattan. Before closing, the group will oversee the ongoing cleanup and demolition of the former Deutsche Bank building.

# Tribute

### September 6

• Exhibit Opening- 9/11: A Nation Remembers Photography exhibition documents the way Americans responded to the attacks. Runs from September 8, 2006-January 1, 2007.

Families of 9/11 victims are invited to an exhibit opening on September 6, 2006.

Contact July Vaughn for an invitation: (215) 409-6743 Location: The National Constitution Center

525 Arch Street, Philadelphia, PA

### September 9

Shelley A. Marshall Foundation Fundraiser Location: The Hilton Washington Dulles Hotel 13869 Park Center Road, Herndon, VA

Time: TBA (please contact regarding time) Information: (703) 231-3607

#### Run to Remember Romeo

Location: Thomas Stone High School 3785 Leonardtown Road, Waldorf, MD Registration: 8:30-9:30am Pre-registration online: \$20, \$30 day of race Check payable to: Pentagon Memorial Fund Run to Remember Romeo P.O. Box 456 Bryantown, MD 20617-0456 Information: Rememberromeo.com

### **Donations in Memoriam**

George C. Cain Michael Cawley Michael Esposito Andrew Curry Green **Timothy Haskell** Thomas Haskell Thomas Holohan Charles L. Kasper Sean Lugano Patrick Lyons

Glenn D. Kirwin George McLaughlin, Jr. Robert McPadden Michael D. Mullan Dennis Mulligan Joseph Pick Lincoln Quappé Thomas Strada Bruce Van Hine

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#### September 11 Flight 93 Memorial Service

Time: 9:15am Location: Skyline Road, Shanksville, PA (near the temporary memorial) The reading of the names and tolling of bells of remembrance will take place at 10:03am.

### VOICES of September 11th Luncheon

Location: Marriot Financial Center 85 West Street, NYC Event takes place immediately after the services at the WTC site.

#### ▶ Project 9-11's Music Benefit Concert Time: 7pm

Location: Broadway's Symphony Space 96th & Broadway

Tickets: \$30

### ▶ Pace University 9/11 Vigil

Location: | Pace Plaza Time: 9pm Event is open to the public.

### British Memorial Garden Concert

Location: British Memorial Garden Hanover Square Time: 12:30pm Information: Britishmemorialgarden.org

### World Trade Center Observance Spouses, partners and signifi-

### September 11th Anniversary Plans

cant others will deliver the reading of

names of the victims during the ceremony. The ceremony will pause at four moments-two to mark the times that each plane hit the towers, and two to mark the times when the towers fell. While the names are read, family members will be able to descend the ramp to the lowest level of the site where they may lay flowers. The ceremony will conclude at approximately noon. However, the site will remain open to families until 3:00pm. The "Tribute in Light" will again return at sundown. Please call (212) 442-8953 or visit Nyc.gov for more detailed information regarding detailed times for the ceremony and invitation which will serve as your credential for admittance that morning.

NYDIS Hosts Interfaith Memorial Service Location: St. Paul's Chapel

209 Broadway, NYC Time: 6-9pm Information: Peter Gudaitis: (212) 699-6100

September 11th Families' Association 22 Cortlandt Street, 20th Floor New York, NY 10007

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