



## WTC Memorial and Foundation

Michael Kuo

Approximately one year ago, the 13-member World Trade Center Memorial Jury selected "Reflecting Absence," by New York City-based architect Michael Arad and California-based landscape architect Peter Walker. The design's main features are twin reflecting pools with cascading waterfalls located within a forested grove of trees. At the base of the waterfalls, the names of those lost are to be etched along stone walls that can be viewed while looking out toward the reflecting pools.

During the past year, the design team of Mr. Arad and Mr. Walker, with the assistance of architect Max Bond from Davis Brody Bond Architects, has developed the memorial design further to include many new features, especially in the underground spaces beneath the grove of trees and reflecting pools.

Almost 100% of bedrock at the North Tower footprint will be publicly accessible, where families and the public will be able to see the exposed boxbeam columns that outline the former building, as well as a quiet room in the center of the footprint where the unidentified remains of victims will be interred. Adjacent to the North Tower footprint, a large room with 60+ high ceilings and natural lighting will enable visitors to gaze upon the infamous 'slurry wall.'

In addition to these new spaces at the bedrock level, the Memorial Center, a below-ground interpretive museum located at the southwest corner of the Memorial (adjacent to both the North and South Towers) will become the place where visitors can learn about the events of 9/11 and the individual stories of the lives lost, and see artifacts from the original World Trade Center.

The entire memorial is expected to be built by 2009, with an anticipated cost in excess of \$300 million. In order to raise the necessary funding, a non-profit corporation, the WTC Memorial Foundation, has been created. The Foundation has a distinguished 32-member Board of Directors, including Robert DeNiro, Barbara Walters and Association Vice President Lee Ielpi. Former Presidents Gerald Ford, Jimmy Carter, George H.W. Bush and Bill Clinton will serve as Honorary Members and have all pledged their support for the Foundation.

## Tribute Visitors' Center Design

Jessi Scopp

The Tribute Visitors' Center is beginning to take shape. In the past few months, the Tribute team has made great accomplishments formulating the mission and guiding principles for the program. The mission statement encompasses the essence of the Center.

*"Tribute Center embodies the need to gather at the World Trade Center site, connect to the people and places, and reflect on the events of February 26, 1993 and September 11, 2001."*

Tribute's location at 120 Liberty Street on the southern edge of the World Trade Center site will receive thousands of visitors who travel to Lower Manhattan each year. Our presence at the site will make an impact on how the events are understood and remembered by those who come here to learn over the next five years.

The Association is honored to welcome Sally Yerkovich as the founding President of Tribute. She brings an enormous amount of experience to the project as the current President and CEO of the New Jersey Historical Society. As a downtown resident, Sally brings an essential passion and understanding in addition to her professional background. Our Project Manager Michael Kuo is an urban planner who has been involved in the WTC rebuilding process from the beginning as a family member who lost his father on 9/11. Michael also served as the Project Manager of the Municipal Art Society's Imagine NY Project and as a member of the LMDC's Family Advisory Council and Memorial Mission Statement Drafting Committee.

In addition, the Association is proud to announce that it has retained the services of BKSK Architects for Lead Architectural Services for Tribute. A pro bono consulting team from McKinsey & Company is developing the volunteer and docent program to guide visitors around the WTC site. The design of the Center has been initiated by a working group of professionals from the 9/11 community. The group represents a wide variety of backgrounds and expertise in museum design, planning and architecture and includes family members, a survivor and a downtown resident.

As part of our continued outreach, we will be holding workshops to collect feedback from the 9/11 community. Through participation of the 9/11 community, we hope to educate visitors on the many issues surrounding the attacks with sensitivity and reverence. We encourage your participation and feedback in development of the Center. To attend workshops, please return the enclosed reply card or visit [www.911families.org](http://www.911families.org).

## INSIDE THIS ISSUE

- 1 WTC Memorial and Foundation
- 1 Tribute Visitors' Center Design
- 2 Personal Property Recovery
- 2 9/11 Support Services
- 3 StoryCorps Recording
- 3 Tribute Center Volunteers
- 3 NYC Medical Examiner
- 4 Calendar of Events





*The voice and information source for all families of 9/11 victims.*

COMMUNICATE  
COMMEMORATE  
EDUCATE

## 9/11 Resource Corner

### American Group Psychotherapy Assoc.

Diane Feirman  
www.agpa.org  
Community-based Group Interventions, Training & Support Services

### Big Brother Big Sisters

Lili Goldberg  
www.bigsnyc.org  
Children's Mentoring

### Committee for Hispanic Children and Families

Vanessa Ramos  
(212) 206-1090 x348  
www.chcfnyc.org  
Case Management & Mental Health Support

### Financial Planning Assoc.

Claude Collins  
(800) 322-4237 ext. 7138  
www.fpanet.org/public  
Workshops & Education

### New York Disaster Interfaith Services, Inc.

(212) 669-6107  
www.nydis.org  
Information, Assistance, Advocacy & Support

### American Red Cross September 11 Recovery

(877) 746-4987  
www.redcross.org/september11/help  
Case Management & Mental Health Support

### Safe Horizon

Emily Lohman  
(212) 729-5513  
www.safehorizon.org  
Counseling & Support

### The Salvation Army

Diana DoSantos  
www.salvationarmy-newyork.org  
Information, Referrals & Family Support Groups

## Personal Property Recovery

### Personal Property Claim

During the recovery process at Ground Zero, thousands of personal items were retrieved. Thus far, about 70% of the salvaged property has been connected with or returned to the owner or family members. The remaining items – among the most difficult to identify – are part of a collection of 8,100 invoices at the Property Clerk's Office of the NYPD. Family members looking to claim property of their loved ones should follow the following authorization process:

- 1) Go to the NYPD Property Clerk's Office to obtain a "Property Clerk's Voucher" at the "World Trade Center" window.
- 2) If your loved one had a will, you must then bring the document to the Surrogate Court to receive permission to take property.
- 3) If there was no will, bring the voucher to the Public Administrator's Office to receive permission to take custody.
- 4) Return to the Property Clerk's office with your paperwork to receive the property.

You may also go to the Property Clerk's Office to receive information regarding your loved one's missing property, but you may be unable to receive the property on the same day. The office will, however, take all of your information and enter your claim. For more information call (646) 610-5903.

Property Clerk Information: Inspector Jack Trabitzy  
NYC Police Department, Property Clerk Division  
One Police Plaza, Room 208, New York, NY 10038

([www.nyc.gov/html/nypd/html/ssb/wtc\\_property\\_announcement.html](http://www.nyc.gov/html/nypd/html/ssb/wtc_property_announcement.html))

### Jewelry Claim

The NYPD has also established the WTC Jewelry Claim Line (888) 622-2545 and website (<http://www.nyc.gov/html/nypd/>) for families of WTC victims and survivors to claim the approximately 650 pieces of jewelry that were recovered at the site. Ask for the WTC Program or click on the large "World Trade Center Jewelry Claims" link on the website. You may also pick up an information packet at any NYC police precinct. Claims can be submitted from December 1, 2004 through May 31, 2005. You may submit as many claims as you like. All claims will be fully investigated. You'll be notified in writing if the description of your jewelry does not match any piece being safeguarded by the NYPD. If there is a match, you'll be notified so you can provide proof of ownership.

### Photograph Recovery

In the days after 9/11, photographs were recovered from the area around the WTC site and collected by the NYPD Property Division. Kodak restored the salvageable photos and returned 17 disks containing over 8,000 images to the NYPD. A web-based application was created that will allow you to view the images via the Internet, in the privacy of your home.

Images may be viewed at the website: [www.panynj.gov/wtci](http://www.panynj.gov/wtci). First enter a user name and a password. The user name is the first initial and full last name of the decedent as recorded with the NY Medical Examiner. For example, John Doe would be "jdoe." The password is the full seven-character RM number as assigned by the NY Medical Examiner's Office. For example, "rm09999."

All questions regarding access to the website should be directed to George Gajewski via e-mail at [ggajewski@panynj.gov](mailto:ggajewski@panynj.gov). Please only call the Medical Examiner's Office at (212) 447-7884 if you are unsure of either the exact registry of the decedent's first and last name or do not know the RM number. Once you have identified an image, please refer to the instructions on the website to file a claim for your photo with the NYPD Property Division. General instructions on how to navigate the website are provided as you proceed through the site. It is estimated that it may take as long as 10 hours to view all of the images. You may sign onto the webpage as many times as necessary to view the images.

## 9/11 Support Services

Jennifer Adams

The September 11<sup>th</sup> Fund closed its operations in January 2005, however, the 9/11 Mental and Substance Abuse Program is continuing under the auspices of the American Red Cross. The program, which offers financial assistance with the cost of mental health and substance abuse treatment to those directly affected by the attacks, will carry on through 2007. Program participants who are currently enrolled through the September 11<sup>th</sup> Fund may sustain their membership by signing a transfer agreement that switches their benefit coverage to the Red Cross. Participants who are already enrolled with the Red Cross will not be subject to the transfer agreement.

The 9/11 Mental and Substance Abuse Program allows members of the 9/11 community to receive mental health treatment for little or no cost, regardless of their location, insurance coverage, or immigration status. Participants may choose the type of treatment and the provider. The program currently enrolls more than 10,000 people. Reimbursement for the treatment of new clients is retroactive to 9/11/01. New enrollments will still be accepted through 2007, by calling 1-800-LIFENET. Those eligible include family members of the deceased; survivors who worked in the World Trade Center area or the Pentagon; people injured during the attack; residents below Canal Street in Lower Manhattan; employees below Canal Street who lost employment or wages; official rescue or recovery workers at any attack sites; emergency dispatchers and morgue workers; children who went to school near the World Trade Center and employees who worked at Ronald Reagan National Airport. For more information, visit the program website at [www.9-11mentalhealth.org](http://www.9-11mentalhealth.org), or call (877) 746-4987 to register.



Fritz Koenig Sphere recovered from the World Trade Center



Projected New York Skyline



Freedom Tower Cornerstone  
July 4, 2004



World Trade Center Memorial  
Reflecting Absence

## StoryCorps Recording

Michael Kuo

A new initiative to preserve stories about our loved ones has begun. StoryCorps enables us to create an audio record of our memories and preserve these stories for generations to come. StoryCorps works like an interview, only you get to choose who interviews you. You can pick from among your family, friends or colleagues, or you can elect to have an interviewer provided by StoryCorps.

The StoryCorps booth is located in Grand Central Terminal in Manhattan. StoryCorps will be opening a second booth at the World Trade Center PATH Station in April 2005.

Interviews last approximately 40 minutes and are digitally recorded on two compact discs. At the end of the session, you receive an audio CD of your interview to take home. With your permission, the second CD becomes part of an oral history of America at the Library of Congress, StoryCorps' partner on this project. (*Note – if you are not comfortable donating the second CD to the Library of Congress, you may take both CDs home with you*). StoryCorps also plans to donate a copy of your CD to the World Trade Center memorial.

Reservations are required. If you are interested in participating in or for more about StoryCorps, please call Emily Feit at (646) 723-7025 or email (Emily@storycorps.net). To hear samples of past interviews (not related to 9/11) or to learn more, visit their website ([www.storycorps.net](http://www.storycorps.net)). These recordings will preserve the legacies of our loved ones and allow future generations to remember all that was lost on that day.

## NYC Medical Examiner

Lee Ielpi

Many families have received a call from the NYC Medical Examiner about the pause in DNA identification process. While there have been great strides in technology since the beginning of the recovery process, the ability to make further identifications has gone as far as the current technology allows. Ellen Borakove from the OCME stated, "We will never stop trying to identify the remains." As new technology is developed, samples will continue to be retested for identification.

If you would like more information, please feel free to call the OCME's World Trade Center hotline at (212) 447-7884. Unidentified and unclaimed remains will be kept at Memorial Park until the World Trade Center Memorial is completed. The remains will then be returned to the World Trade Center site and kept within the memorial.

The significant advances in data management systems and in forensic science technology made during the World Trade Center identification process are now being used in the tsunami recovery efforts.

## Tribute Center Volunteers

Barbara Horn

We have been overwhelmed with inquiries about the Tribute Volunteer Program, and would like to thank all those who responded. We are in the process of structuring the schedule and training program. We will be in contact with you shortly about upcoming dates and locations for orientation. Orientation sessions provide an overview of the project, specifics on available volunteer positions and details regarding time and training expectations.

The Tribute Volunteer Program is a powerful way to recognize and affirm the experience of the 9/11 community – family members, survivors, residents, recovery workers and 9/11 volunteers – while welcoming and educating visitors from around the world to the site of the World Trade Center. The volunteers staffing this international visitors' center will be able to share their experience of what happened and deepen the public's understanding of the incredible story of our ongoing recovery. In turn, visitors eager to learn more reap tremendous benefits from interacting with members of the 9/11 community. This hands-on connection of the public with volunteers so personally affected by the attacks further ensures that they never forget those who perished or the amazing response of those who helped in the aftermath.

If you are part of the 9/11 community, we encourage you to find out more about volunteering opportunities at the Tribute Center. Volunteers will be able to participate in a variety of roles, from helping with important office tasks (involving little or no visitor interaction) to being a docent (greeting and escorting visitors). All volunteers will go through a foundational, community-building training. Volunteers wishing to become docents will receive further training enabling them skillfully to guide visitors around the WTC site, share their personal relationship to the events and provide information about the World Trade Center's history and rebuilding. In addition to the training sessions, staff coordinators and counselors will be at the center to support the volunteers.

If you can imagine yourself being part of this wonderful international center, helping to make it a success by giving of yourself and your time, please fill out and return the enclosed reply card. A special note of thanks to all family members who sent in replies after the last newsletter: we appreciate your patience; you will be receiving information soon about the volunteer orientation sessions.

# Tribute

## Donations in Memoriam

Erica Van Acker  
David Fontana  
Jeffrey John Giordano  
Stewart D. Harris  
Jonathan Ielpi  
Charles L. Kasper  
Frederick Kuo, Jr.  
Nancy Mauro  
James P. Monaghan  
John Monaghan  
Carlos M. Morales  
Raymond E. Murphy  
Mark Evan Schurmeier

## September 11<sup>th</sup> Families' Association



Register for information at  
[www.911families.org](http://www.911families.org)  
or call (212) 669-6122

### Did you know?

If your employer has an "Employee Matching Gift Program," your donations to us can be matched or doubled by the corporation. See our website for more information.

## Participate in Family Workshops for the Tribute Center!

Please complete the enclosed reply card to participate in the Tribute Center Family Workshops  
Wednesday, March 30<sup>th</sup> at 6:00 PM, or  
Saturday, April 2<sup>nd</sup> at 10:30 AM

## Tribute Volunteer Program

9/11 Community Members including family members, survivors, residents, recovery workers and 9/11 volunteers are welcome to register for information about the Tribute Visitors' Center Volunteer Program. Return the enclosed reply card or e-mail  
[TributeVolunteers@911families.org](mailto:TributeVolunteers@911families.org)

## America's Camp 2005

Enrolling boys & girls ages 7 to 15  
For the week-long, sleep-away camp in  
Lenox, Massachusetts in the Berkshire Mountains  
Camp is offered at no cost to all children who lost a parent in the 9/11 attacks. Campers participate in a range of sports, crafts, water activities at the pool and lake, and special events.  
Camp runs from Wed., August 17<sup>th</sup> to Wed., August 24<sup>th</sup>  
For information or to enroll call 800-548-6295 or visit  
[www.americascamp.org](http://www.americascamp.org)  
e-mail: [info@americascamp.org](mailto:info@americascamp.org)

## Personal Property Claim

(646) 610-5903  
[www.nyc.gov/html/nypd/html/ssb/wtc\\_property\\_announcement.html](http://www.nyc.gov/html/nypd/html/ssb/wtc_property_announcement.html)

## Jewelry Claim

WTC Jewelry Claim Line (888) 622-2545  
[www.nyc.gov/html/nypd/](http://www.nyc.gov/html/nypd/)

## Photograph Recovery

[www.panynj.gov/wtci](http://www.panynj.gov/wtci)  
e-mail help: [ggajewsk@panynj.gov](mailto:ggajewsk@panynj.gov)

## We are interested in hearing from you!

Send your feedback or questions to  
[info@911families.org](mailto:info@911families.org)

THIS PROJECT WAS SUPPORTED BY A SEPTEMBER 11 RECOVERY GRANT FROM THE AMERICAN RED CROSS LIBERTY DISASTER RELIEF FUND.

## Calendar of Events

March 21 at 12:00PM  
The Michael Lynch Memorial Foundation  
Awards Dinner at Chelsea Piers  
For more info, visit [www.mlynch.org](http://www.mlynch.org)

\*March 30 at 6:00 PM  
Tribute Center Family Workshop  
Register on enclosed reply card or  
Email [TributeWorkshop@911families.org](mailto:TributeWorkshop@911families.org)

\*April 2 at 10:30 AM  
Tribute Center Family Workshop  
Register on enclosed reply card or  
Email [TributeWorkshop@911families.org](mailto:TributeWorkshop@911families.org)

April 3 at 2:00 PM  
Interfaith Prayer Service  
& Recognition of the NYC Medical Examiners Staff  
Church of St. Francis  
135 W. 31st. St

April 10 at 2:00 PM  
Citywide Crime Victims' Candlelight Vigil  
West End Collegiate Church  
77th Street near Broadway, NYC  
[www.oag.slate.ny.us](http://www.oag.slate.ny.us)

\*August 17 – August 24  
America's Camp in the Berkshires  
Sleep-away camp for children  
For more info, call 800-548-6295 or visit  
[www.americascamp.org](http://www.americascamp.org)

\*RSVP Required

Open for all 9/11 Families  
Bring Memorial Park ID Card for Access  
OCME NYC Memorial Park  
520 East 30 St., at 1<sup>st</sup> Avenue  
Call (212) 447-7884 for appointment  
Family House at World Trade Center  
Washington & Liberty Street

Family Room overlooking World Trade Center Site  
One Liberty Plaza, 20<sup>th</sup> Floor

To submit an event for our calendar, e-mail  
[info@911families.org](mailto:info@911families.org)

SEPTEMBER 11<sup>TH</sup> FAMILIES' ASSOC.  
22 Cortlandt Street 20<sup>th</sup> Floor  
New York, NY 10007

